F.C.C. appeal for Yuba City Unified School District Prepared by Rick Del Valle, E-Rate Consultant

Timeline of events/description of activities

Yuba City USD received a letter from USAC, titled Recovery of Improperly Disbursed Funds dated 11/30/2017 (see attached Item 1). Client contacted me in December 2017 regarding this issue, and I advised them to work with previous E-Rate Consultant, as I was not involved with E-Rate activities for Year 2015-2016. I did not hear anything from client after this date.

On August 3, 2018, we received a Funding Commitment Decision Letter dated August 3, 2018 (see attached Item 2), advising that the client funding for 2018 had been denied with a note advising that the application was denied due to Yuba City Unified School District being in Red Light Status.

I contacted the client to find out what happened, and was advised that they had sent in the payment by check, but it was returned marked as "Box closed" (see attached Item 3 dated August 14,2018). I then contacted USAC's Customer Service Bureau (CSB) and they advised that payments were only accepted online. I advised the client that the payment had to be made online and they made the payment, after talking to USAC's CSB to get the details on how to make the payment. The payment was then made online (see attached Item 4 confirmation dated August 21, 2018).

I then issued an appeal (121154, see attached Item 5)) on August 30, well within the 60 day period for appeals, based on the information that the debt that put Yuba City USD in Red Light status had been paid.

USAC issued a Revised Funding Commitment Decision Letter dated October 2, 2018 (see attached Item 6) again denying funding approval, saying the debt had not been satisfied.

I contacted the client and they did research, and found out the debt had been paid to pay.gov. Apparently, the information given by the person in the CSB to YCUSD for making online payments was incorrect, so the payment was made to Pay.gov, instead of using the online USAC payment system.

The payment had originally not been credited correctly to USAC, but that was subsequently resolved by the U.S. Treasury on August 20,2018, (see attached Item 7 dated October 8, 2018) more than 6 weeks before the RFCDL was issued on October 1, 2018 (see attached Item 8). So, why was the client denied funding again?

I created a Customer Service Case (251494, see attached Item 8, dated 10/12/18) asking that the issue be resolved but was advised that I would have to file another appeal.

I then filed an appeal (128363 dated October 29, 2018-Item 8) of the Revised FCDL, which was dated October 1, 2018, so I was well within the 60 days of the RFCDL date.

There was no response from USAC for 9 months, and then on August 7, 2019, USAC issued another funding denial, saying I had not filed within the 60 day window. I had filed within the 60 day window of

the RFCDL, which was the most recent decision to appeal, not the original FCDL, which was on August 3, 2018, and which I did issue an appeal before the 60 day window as well.

When I contacted USAC regarding this issue, they advised I had to now issue an appeal to the F.C.C (see attached Item 9).

Thank you for allowing us to file this appeal.

Rick Del Valle

E-Rate Consultant

RDV Consulting Services

510-457-5436

Rick.delvalle@yahoo.com

Item 1

DEVIN SMITH
YUBA CITY UNIFIED SCHOOL DISTRICT
750 N. PALORA AVENUE
YUBA CITY, CA 95991-3627



Recovery of Improperly Disbursed Funds Letter

Devin Smith YUBA CITY UNIF SCHOOL DISTRICT 750 N PALORA AVE YUBA CITY, CA 95991 - 3627

11/30/2017

Our review of your Schools and Libraries Universal Service Support Program (or E-rate) funding request has determined funds were committed in violation of Federal Communications Commission (FCC) rules. You have 60 days from the date of this letter to appeal the following decision(s). For more detailed information see below.

Total amount to be recovered: \$3,461.98

FCC Form 471	FRN	Commitment adjustment	Total amount to be recovered	Explanation(s)	Party to recover from
1024896	2846471	\$0.00	\$3,461.98	Entity is Not Listed on Form 471	Applican

See Attached Adjustment Report for more information on the specific FRNs and Explanations listed above.

Recovery of Improperly Disbursed Funds

Our review of your Universal Service Schools and Libraries Support Program (or E-rate) funding request(s) referenced in the Adjustment Report has determined funds were improperly disbursed in violation of Federal Communications Commission (FCC) rules. Acopy of that Adjustment Report is also attached to this letter.



FCC rules require the Universal Service Administrative Company (USAC) to rescind commitments and recover funding when it is determined that funding was committed and disbursed in violation of the rules. This letter notifies you that USAC will be adjusting your funding commitment(s) and provides information on how to appeal this decision.

This is NOT a bill. If disbursed funds need to be recovered, USAC will issue a Demand Payment Letter. The debt referenced in the Demand Payment Letter will be due within 30 days of that letter's date. Failure to pay the debt may result in interest, late payment fees, and administrative charges and will invoke the FCC's "Red Light Rule."

FCC's Red Light Rule

The FCC Red Light Rule requires USAC to dismiss pending FCC Form 471 applications, appeals, and invoices or to net disbursements offsetting the debt if the entity responsible for paying the outstanding debt owed to the FCC has not paid the debt or made satisfactory arrangements to pay the debt within 30 days of the Demand Payment Letter. For information on the Red Light Rule, see

https://www.fcc.gov/licensing-databases/fees/debt-collection-improvement-act-implementation

To Appeal This Decision

If you wish to contest any part of this letter, you must first file an appeal with USAC to seek review of the decision. Parties that have filed an appeal with USAC and received an adverse decision may, if they choose, appeal USAC's decision to the FCC. Parties seeking a waiver of a codified FCC rule should file a request for waiver directly with the FCC because USAC cannot waive FCC rules. Your appeal to USAC or waiver request to the FCC must be filed within 60 days of the date of this letter.

All appeals filed with USAC must be filed in EPC by selecting "Appeal" from the menu in the top right hand corner of your landing page and providing the requested information.

Your appeal should include the following information. (Because you file the appeal through your EPC account, the system will automatically fill in some of these components for you).

- 1) Name, address, telephone number, and email address for the contact person for this appeal.
- 2) Indicate specifically that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., Recovery of Improperly Disbursed Funds) and the decision you are appealing:



- a. Appellant name;
- b. Applicant name and service provider name, if different from appellant;
- c. Applicant BEN and Service Provider Identification Number (SPIN);
- d. FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC;
- e. "Recovery of Improperly Disbursed Funds," AND the exact text or the decision that you are appealing.
- 3) Identify the problem and the reason for the appeal and explain precisely the relief sought. Please keep your appeal to the point, and provide supporting documentation. Be sure to keep a copy of your entire appeal, including any correspondence and documentation. A copy will automatically be saved for you in EPC. USAC will reply to your appeal submission to confirm receipt.

For more information on submitting an appeal to USAC including step by step instructions on how to file the appeal through EPC, please see "Appeals" in the Schools and Libraries section of the USAC website.

As mentioned, parties seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may file a request for waiver or appeal USAC's decision to the FCC. Waiver requests or appeals to the FCC must be made within 60 days of the issuance of USAC's decision and include all of the information referenced above for appeals to USAC.

The FCC recommends filing appeals or waiver requests with the Electronic Comment Filing System (ECFS) to ensure timely filing. Electronic waiver requests or appeals will be considered filed on a business day if they are received at any time before 11:59 PM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193.

For more information about submitting waiver requests or appeals to the FCC, including options to submit the waiverrequestor appealvia U.S. mailor hand delivery, visit the FCC's website.

Schools and Libraries Division

CC: Mark Ellis
CDW Government LLC



Adjustment Report

FCC Form 471 Application Number:

1024896

Funding Request Number:

2846471

Commitment Adjustment:

\$0.00

Total Amount to Be Recovered:

Explanation(s):

\$3,461.98

Entity is Not Listed on Form 471

Party to Recover From:

Applicant

Funding Year:

2015

Billed Entity Number:

Services Ordered:

144687

INTERNAL CONNECTIONS

Service Provider Name:

CDW Government LLC

SPIN:

143005588

Original Funding Commitment:

\$134,161,04

Adjusted Funding Commitment:

\$134,161.04

Funds Disbursed to Date:

\$114,283.93

Funding Commitment Adjustment Explanation

During a PQA review it was determined that funds were improperly disbursed on this funding request. Services were delivered to an entity that was not approved on an FCC Form 471 and is therefore ineligible to receive discount services. FCC rules state that only eligible entities that make a bona fide request for support are eligible to receive benefits under the program. Two HP 2920-48G-PoE switches were installed at River Valley High school which is not listed on block 4. Accordingly, USAC will seek recovery of \$3,461.98 of improperly disbursed funds from the applicant.

August 3, 2018



Funding Commitment Decision Letter

Funding Year 2018

Contact Information:

Rick Del Valle
YUBA CITY UNIF SCHOOL DISTRICT
750 N PALORA AVE
YUBA CITY, CA 95991
rick.delvalle@yahoo.com

FCC Form 471: 181017239

BEN: 144687 **Wave:** 17

Application Nickname: YCUSDYR21CAT1

Totals

Total Committed \$0.00

What is in this letter?

Thank you for submitting your application for Funding Year 2018 Schools and Libraries Program (E-rate) funding. Attached to this letter, you will find the funding statuses for the FCC Form(s) 471, Services Ordered and Certification Form, that you submitted and referenced above.

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

- Work with your service provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC after paying the full cost for the services you receive.
- Review the <u>Children's Internet Protection Act (CIPA)</u> requirements and file the <u>FCC Form 486</u> (Service Confirmation and CIPA Certification Form). The deadline to submit this form is 120 days from the date of this letter or from the service start date (whichever is later).



BEN: 144687

FCC Form 471: 181017239

Wave: 17

Invoice USAC

If you (the applicant) are invoicing USAC: You must pay your service provider(s) the
full cost for the services you receive and file the <u>FCC Form 472</u>, the Billed Entity Applicant
Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.

- If your service provider(s) is invoicing USAC: The service provider(s) must provide
 services, bill the applicant for the non-discounted share, and file the FCC Form 474, the
 Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted
 portion of costs. Every funding year, service providers must file an FCC Form 473, the
 Service Provider Annual Certification Form, to be able to submit invoices and to receive
 disbursements.
- To receive an invoice deadline extension, the applicant or service provider must request
 an extension on or before the last date to invoice. If you anticipate, for any reason, that
 invoices cannot be filed on time, USAC will grant a one-time, 120-day invoice deadline
 extension if timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter within 60 calendar days of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- To submit your appeal to USAC, visit the Appeals section in the E-rate Productivity Center (EPC)
 and provide the required information. USAC will reply to your appeal submissions to confirm receipt.
 Visit USAC's website for additional information on submitting an appeal to USAC, including step-by-step instructions.
- To request a waiver of the FCC's rules, please submit it to the FCC in proceeding number CC Docket No. 02-6 using the <u>Electronic Comment Filing System</u> (ECFS). Include your contact information, a statement that your filing is a waiver request, identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

August 3, 2018



BEN: 144687

FCC Form 471: 181017239

Wave: 17

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.

Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake to assure that committed funds are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction of USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.



BEN: 144687

FCC Form 471: 181017239

Wave: 17

Funding Commitment Decision Overview

Funding Year 2018

Application Comments for FCC Form 471: #181017239

The applicant did not submit any RAL corrections.

Funding Commitment Decision Overview

Funding Request Number (FRN)	Service Provider Name	Amount Requested	Amount Committed	Status
1899028980	Pacific Bell Telephone Company	\$216,436.80	\$0.00	Denied

August 3, 2018

4



BEN: 144687

FCC Form 471: 181017239

Wave: 17

FRN	Service Type	Status
1899028980	Data Transmission and/or Internet	Denied
	Access	

Dollars Committed			
Monthly Cost		One-time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$270,546.00	Total Eligible One Time Charges	\$0.00
Total Pre-	discount Charges	\$270,546.00	
	Discount Rate	80.00%	
Col	nmitted Amount	\$0.00	

Dates	
Service Start Date	7/1/2018
Contract Expiration Date	6/30/2019
Contract Award Date	3/14/2014
Service Delivery Deadline	6/30/2019
Expiration Date (All Extensions)	

Service Provider and Con	tract Information
Service Provider	Pacific Bell Telephone Company
SPIN (498ID)	143002665
Contract Number	201403127216UA
Account Number	
Establishing FCC Form 470	441110001146600

Consultant Information	1
Consultant Name	Rick Del Valle
Consultant's Employer	RDV Consulting Services
CRN	16062353

Funding Commitment Decision Comments

DR1: On 4/18/2018 your application was denied because you are on Red Light status with the FCC as of 03/06/2018.

Item 3

RE: Monies owed to USAC by Yuba City USD

From: Kris Schuster (kschuster@ycusd.org)

Date: Tuesday, August 14, 2018, 12:00 PM EDT

Good morning Rick.

I just received the check back in the mail with a sticker that says "Return to sender box closed"

Can you give me a good mailing address so I can get this check to you and update our records please.

Thank you!

Have a great day,

Kris Ochuster

Account Specialist II

YCUSD

530-822-7678 ext 10213

From: Rick Del Valle [mailto:rick.delvalle@yahoo.com]

Sent: Monday, August 06, 2018 10:01 AM

To: Kris Schuster <kschuster@ycusd.org>; Anita Mann <amann@ycusd.org>; Robert Shemwell <rshemwell@ycusd.org>;

James Lohman <jlohman@ycusd.org>

Subject: Re: Monies owed to USAC by Yuba City USD

Thanks for getting back to me. I will check with USAC in about a week, to make sure they received it, and that they will cancel the denial of funding.

Rick

Rick Del Valle
RDV Consulting Services/Nvls Professional Services, LLC
510-457-5436 ofc
650-590-7107 fax
Rick.DelValle@yahoo.com
E-Rate Consulting for California Schools

From: Kris Schuster < kschuster@ycusd.org >

To: Anita Mann amann@ycusd.org; Robert Shemwell rshemwell@ycusd.org; James Lohman ilohman@ycusd.org; Rick Del Valle rick.delvalle@yahoo.com

Sent: Monday, August 6, 2018 12:42 PM

Subject: RE: Monies owed to USAC by Yuba City USD

I am confirming that payment has been mailed.

	beginning () 07/01/20; T Reference N	IB 06/30/20 ransaction Types (umber: 000000 st Line: 0	a Data		
8, 92/03 AM					
		Encombered			1
	Transaction Type	Balance	Pending Payment	Payment	
	Canceled Warrants			0.00	
	Credit Memo Est Payables/Payments		0.00	0.00	
	Est Payables/Payments Hand Warrants	-3,461.00	0.00	3,461.98	
	Liability Payments			0.00	
	Purchase Orders/Payments	0.00	0.00	0.60	
	Pay Vouchers		0.00	0.00	
	Travel Claims		0.00	0.00	
	Revolving cash		0.00	0.00	
	Vendor Total	-2,461.00	0.00	3,461.98	
		ed 1 detail record(s) se			

Thank you,

Have a great day,

Kris Schuster

Account Specialist II

YCUSD

530-822-7678 ext 10213

From: Anita Mann

Sent: Monday, August 06, 2018 9:32 AM

To: Robert Shemwell <<u>rishemwell@ycusd.org</u>>; James Lohman <<u>jlohman@ycusd.org</u>>; Rick Del Valle <<u>rick.delvalle@yahoo.com</u>>;

Kris Schuster < <u>kschuster@ycusd.org</u>> **Subject:** Re: Monies owed to USAC by Yuba City USD

We caught the error of the check not being sent out last month. I forwarded a signed invoice to accounting for processing and a payment check went out to them 6/30/18. Hopefully they will process the payment soon and we have no further issues securing funding.

Sincerely,

Anita Mann

Information System Operator

Yuba City Unified School District

±ten 4

Re: CDW backup

From: Anita Mann (amann@ycusd.org)

To: jlohman@ycusd.org; rick.delvalle@yahoo.com

Date: Tuesday, August 21, 2018, 01:09 PM EDT

Here is confirmation of the payment, The county treasurer has confirmed the payment has hit our account and funds have been released.

----Original Message-----

From: notification@pay.gov < notification@pay.gov>

Sent: Thursday, August 16, 2018 11:44 AM To: Thomas Petueli tpetueli@ycusd.org>

Subject: Pay.gov Payment Confirmation: Fed Debt - Public

Your payment has been submitted to Pay.gov and the details are below. To confirm that the payment processed as expected, you may refer to your bank statement on the scheduled payment date. If you have any questions or wish to cancel this payment, you will need to contact the agency you paid at your earliest convenience.

Application Name: Fed Debt - Public

Pay.gov Tracking ID: 26BL3TOK Agency Tracking ID: 75553208699

Account Holder Name: Sutter County

Transaction Type: ACH Debit Transaction Amount: \$4,500.57 Payment Date: 08/17/2018

Account Type: Business Checking Routing Number: 121122676

Account Number: *********8787

Transaction Date: 08/16/2018 02:44:07 PM EDT

Total Payments Scheduled: 1

Frequency: OneTime

```
FedDebt Case ID or PA ID 1: L25028194,
FedDebt Case ID or PA ID 2: ,
FedDebt Case ID or PA ID 3: ,
FedDebt Case ID or PA ID 4: ,
FedDebt Case ID or PA ID 5: ,
FedDebt Case ID or PA ID 6: ,
FedDebt Case ID or PA ID 7: ,
FedDebt Case ID or PA ID 8: ,
FedDebt Case ID or PA ID 9: ,
FedDebt Case ID or PA ID 10: ,
```

THIS IS AN AUTOMATED MESSAGE. PLEASE DO NOT REPLY.

Sincerely,

Anita Mann

Information System Operator

Yuba City Unified School District

Information Technology and Services

amann@ycusd.org

(530) 790-2566

5 Digit Direct Dial: 20101

From: Rick Del Valle <rick.delvalle@yahoo.com> Sent: Tuesday, August 21, 2018 9:13:06 AM

To: Anita Mann; James Lohman Subject: Re: CDW backup

Can someone confirm that it was? I can't issue an appeal for the 2018-2019 funding until the Red Light status is cleared, and I have to issue the appeal before September 1 or you lose that funding.

then 5

Records / Appeals

YCUSD2018Appeal - #121154

Associated FRNs

News

Related Actions

In-Review

Outreach

Wave Ready

Committed

Appeal Information

View Status (+)

Funding Year 2018

Submitting Organization YUBA CITY UNIF SCHOOL DISTRICT

(BEN: 144687) Created By Rick Del Valle

Created On 8/30/2018 9:38 AM EDT

→ Main Contact

Name Rick Del Valle

Phone Number 510-457-5436

Email rick.delvalle@yahoo.com

~Narrative

Yuba City Unified School District was put in Red Light Status for an issue from a previous year for a Recovery of Improperly Reimbursed Funds. They tried to make the payment by U.S. Mail and the payments were returned to them on two occasions. They finally contacted me (the Red Light issue was while contracting with another consultant) and I advised them of how to make the payment online. That payment of \$4,500.57 was made on Thursday August 16, 2018, so their Red Light status should have been removed by now. I am appealing the denial of funding for 2018 that was based on their Red Light status.

Payment details:

Your payment has been submitted to Pay.gov and the details are below. To confirm that the payment processed as expected, you may refer to your bank statement on the scheduled payment date. If you have any questions or wish to cancel this payment, you will need to contact the agency you paid at your earliest convenience.

Application Name: Fed Debt - Public Pay.gov Tracking ID: 26BL3TOK Agency Tracking ID: 75553208699

Account Holder Name: Sutter County Transaction Type: ACH Debit Transaction Amount: \$4,500.57 Payment Date: 08/17/2018 Account Type: Business Checking Routing Number: 121122676 Account Number: *********8787

Transaction Date: 08/16/2018 02:44:07 PM EDT Total Payments Scheduled: 1 Frequency: OneTime

FedDebt Case ID or PA ID 1: L25028194,

→Appeal Details

Decision appealed by applicant Funding Commitment Decision Letter

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

View Supporting Documentation (+)

October 1, 2018



Revised Funding Commitment Decision Letter

Item 6

Funding Year 2018

Contact Information:

Rick Del Valle YUBA CITY UNIF SCHOOL DISTRICT 750 N PALORA AVE YUBA CITY, CA 95991 rick.delvalle@yahoo.com

BEN: 144687

Post Commitment Wave: 8

Totals

Original Commitment Amount	\$0.00
Revised Commitment Amount	\$0.00

What is in this letter?

Thank you for submitting your post-commitment request for Funding Year 2018 Schools and Libraries Program (E-rate) funding. Attached to this letter, you will find the revised funding statuses and/or post commitment changes to the original Funding Commitment Decision Letter (FCDL) you received. Below are the changes that were made:

Appeals

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. File the FCC Form 486, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form, for any FRNs included in this RFCDL, if you have not already done so. Please review the CIPA requirements and file the form(s).



BEN: 144687

Post Commitment Wave: 8

- If USAC approved funding on an FRN in your original FCDL, the deadline to submit the FCC Form 486 is 120 days from the date of the original FCDL or from the service start date (whichever is later).
- o If a new FRN was created for this RFCDL or funding was not approved on an FRN in your original FCDL but is approved in this RFCDL, the deadline to submit the FCC Form 486 is 120 days from the date of this RFCDL or from the service start date (whichever is later).
- Invoice USAC, if you or your service provider have not already done so. Work with your service
 provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC
 after paying your bills in full.
 - If you (the applicant) are invoicing USAC: You must pay your service provider(s) the
 full cost for the services you receive and file the <u>FCC Form 472</u>, the Billed Entity Applicant
 Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.
 - If your service provider(s) is invoicing USAC: The service provider(s) must provide services, bill the applicant for the non-discounted share, and file the FCC Form 474, the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs. Every funding year, service providers must file an FCC Form 473, the Service Provider Annual Certification Form, to be able to submit invoices and to receive disbursements.
 - To receive an invoice deadline extension, the applicant or service provider must request an
 extension on or before the last date to invoice. If you anticipate, for any reason, that invoices
 cannot be filed on time, USAC will grant a one-time, 120-day invoice deadline extension if
 timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter within 60 calendar days of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- To submit your appeal to USAC, visit the Appeals section in the <u>E-rate Productivity Center (EPC)</u> and provide the required information. USAC will reply to your appeal submissions to confirm receipt. Visit USAC's <u>website</u> for additional information on submitting an appeal to USAC, including step-by-step instructions.
- To request a waiver of the FCC's rules or appeal USAC's appeal decision, please submit
 it to the FCC in proceeding number CC Docket No. 02-6 using the <u>Electronic Comment Filing</u>
 <u>System</u> (ECFS). Include your contact information, a statement that your filing is a waiver request,

October 1, 2018

Revised



BEN: 144687

Post Commitment Wave: 8

identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.

Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.



BEN: 144687

Post Commitment Wave: 8

Revised Funding Commitment Decision Overview

Funding Year 2018

Funding Request Number (FRN)	Service Provider Name	Request Type	Revised Committed	Review Status
1899028980	Pacific Bell Telephone Company	Appeals	\$0.00	Denied

October 1, 2018

Revised



BEN: 144687

Post Commitment Wave: 8

Post Commitment Request Number:	Post Commitment Request Type:	Post Commitment Decision:
121154	Appeals	Denied

FRN:	Service Type: Data Transmission and/or Internet Access	Original Status:	Revised Status:
1899028980		Denied	Denied
FCC Form 471: 18	1017239		

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$270,546.00	Total Eligible One Time Charges	\$0.00
Total Pre-	Discount Charges	\$270,546.00	
	Discount Rate	80.00%	***************************************
Revised Co	mmitted Amount	\$0.00	

Dates	
Service Start Date	7/1/2018
Contract Expiration Date	6/30/2019
Contract Award Date	3/14/2014
Service Delivery Deadline	
Expiration Date (All Extensions)	

Service Provider and Cor	tract Information
Service Provider	Pacific Bell Telephone Company
SPIN (498ID)	143002665
Contract Number	201403127216UA
Account Number	
Establishing FCC Form 470	441110001146600

Consultant Information		
Consultant Name	Rick Del Valle	The second secon
Consultant's Employer	RDV Consulting Services	
CRN	16062353	

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

Pursuant to 47 C.F.R. sec. 1.1910(a)(1), USAC determined that you or an entity sharing the same Taxpayer Identification Number (TIN) has been delinquent on the payment of a debt owed to the Universal Service Administrative Company (USAC) and/or the FCC. We issued a Notice of Withholding Action explaining the nature of the debt(s) owed and the consequences of not satisfying the debt within 30 days of the date of the letter. USAC dismissed your application and denied all funding requests included in that application due to the fact that your debt(s) had not been satisfied. In your appeal, you have not shown that USAC's determination was incorrect. Consequently, your appeal is denied. You have been delinquent on your non-tax debt(s) owed to the FCC. FCC rules



BEN: 144687

Post Commitment Wave: 8

require that action be withheld on any application or request for benefits made by an entity found to be delinquent in its debt(s) to the FCC. The rules further state that the entity will be informed that action will be withheld on the application[s] until full payment or arrangement to pay any non-tax delinquent debt owed to the FCC is made and/or that the application may be dismissed. See 47 C.F.R. sec. 1.1910(b)(2).

I tem 7

Re: USAC Payment not credited

From: Anita Mann (amann@ycusd.org)

To: collections@usac.org; jlohman@ycusd.org; rick.delvalle@yahoo.com

Date: Monday, October 8, 2018, 02:13 PM EDT

Here is the full information on our payment sent to the Treasury, as indicated by USAC after return of a processed check sent to USAC from a previous attempt of payment, as allowed previously. This is all annotated in USAC's filed. I have called the Treasury and they have confirmed receipt of this payment, which was processed according to direction on the letter and subsequent phone calls to USAC and the Treasury. The Treasury has indicated the payment was forwarded to USAC on 8/20/18 after the Treasury received our payment on 8/17/18.

YCUSD has attempted to pay the USAC fees on many occasions. Our most recent attempt to pay USAC was through the Treasury after a phone conversation with USAC who indicated this was the only way YCUSD could currently pay. At this point, the fees have cleared our account. What do we need to do to get this payment correctly credited to our account? What do I need to get from the Treasury to prove the payment was made?

----Original Message----

From: notification@pay.gov <notification@pay.gov>

Sent: Thursday, August 16, 2018 11:44 AM To: Thomas Petueli To: Thomas Petueli

Subject: Pay.gov Payment Confirmation: Fed Debt - Public

Your payment has been submitted to Pay.gov and the details are below. To confirm that the payment processed as expected, you may refer to your bank statement on the scheduled payment date. If you have any questions or wish to cancel this payment, you will need to contact the agency you paid at your earliest convenience.

Application Name: Fed Debt - Public Pay.gov Tracking ID: 26BL3TOK Agency Tracking ID: 75553208699

Account Holder Name: Sutter County Transaction Type: ACH Debit Transaction Amount: \$4,500.57 Payment Date: 08/17/2018 Account Type: Business Checking Routing Number: 121122676 Account Number: **************************

Transaction Date: 08/16/2018 02:44:07 PM EDT Total Payments Scheduled: 1

Frequency: OneTime

FedDebt Case ID or PA ID 1: L25028194,

FedDebt Case ID or PA ID 2:, FedDebt Case ID or PA ID 3:,

FedDebt Case ID or PA ID 3:,

FedDebt Case ID or PA ID 5:,

FedDebt Case ID or PA ID 6: ,

FedDebt Case ID or PA ID 7:,

FedDebt Case ID or PA ID 8: , FedDebt Case ID or PA ID 9: , FedDebt Case ID or PA ID 10: .

THIS IS AN AUTOMATED MESSAGE. PLEASE DO NOT REPLY.

From: Rick Del Valle <rick.delvalle@yahoo.com>

Sent: Friday, October 5, 2018 6:04:50 PM

To: Collections; Anita Mann; James Lohman; Robert Shemwell

Subject: Re: USAC Payment not credited

Anita, how did Sutter County make the payment through pay.gov? I sent an email with the specifics on where/how to make that online payment, and it was not pay.gov

So, where did the money they paid go, it didn't go to USAC or the FCC?

We need to get this resolved as soon as possible and get the payment to USAC done as soon as possible. Almost \$216,000 in E-Rate funds for 2018-2019 are at risk.

Rick

Rick Del Valle
RDV Consulting Services/Nvls Professional Services, LLC
510-457-5436 ofc
650-590-7107 fax
Rick.DelValle@yahoo.com

E-Rate Consulting for California Schools

From: Collections < collections@usac.org>
To: Anita Mann < amann@ycusd.org>

Cc: Rick Del Valle <rick.delvalle@yahoo.com>; Collections <collections@usac.org>

Sent: Friday, October 5, 2018 4:34 PM Subject: RE: USAC Payment not credited

Hello Anita,

We are unable to find any matching record for the Pay.gov ID **26BL3TOK \$4,500.57**. Did you go directly to Pay.gov to issue this payment? If so, it is not the correct route. For information on how to Return funds, please visit www.usac.org/pay scroll down the page and review the section Return Program Funding (for Applicants and Service Provider)
To issue payment click on the link Return Program Funding and follow the steps.

There are 3 Payment options available:

a) ACH Debit- i.e. withdrawal from your savings or checking account **
 ** First confirm with your bank that there is no Debit block on the account and then initiate the payment using this method. If there is a Debit block, please contact our Customer support for assistance

b) Credit Card - Daily amount limit of \$24,999.99

c) ACH Credit- i.e. Get instructions to send ACH from your bank-During the payment process, you will see a page 'Instructions to Send ACH'. Please print this page and complete the required details to submit to your bank. For a successful transaction, your bank must issue the ACH by following the <u>exact format</u>, including the Payment Identification number shown on the printout.

For questions and assistance, please feel free to contact our Customer Support at 888-641-8722 Option 4 Monday Through Friday from 9:00AM to 5:00PM EST.

Thank you.

USAC Collections



From: Anita Mann [mailto:amann@ycusd.org]
Sent: Thursday, October 04, 2018 3:05 PM

To: collection@usac.org; Collections <collections@usac.org>

Cc: Rick Del Valle <rick.delvalle@yahoo.com>

Subject: USAC Payment not credited

Hello,

I am contacting you on behalf of Yuba City Unified School District regarding a repayment that was made 8/17/18 to the Treasury via Pay.gov, and forwarded from the Treasury to USAC 8/20/18 in the amount of \$4500.57 for an overpayment. USAC has indicated payment has not been received. Please let us know what we can do to have the payment applied to our account.

Our BEN is: 144687 Our FRN is: 2846471

Treasury Case #: L25028194 Agency Case #: S170002392

Amount Due to Treasury: \$4500.57

Here is payment information:
Pay.gov tracking id: 26BL3TOK
Agency Tracking ID: 75553208699

I have also attached our form 471, in case it has info you need.

Sincerely,

Anita Mann
Information System Operator
Yuba City Unified School District
Information Technology and Services

amann@ycusd.org

(530) 790-2566 5 Digit Direct Dial: 20101

The information contained in this electronic communication and any attachments and links to websites are intended for the exclusive use of the addressee(s) and may contain confidential or privileged information. If you are not the intended recipient, or the person responsible for delivering this communication to the intended recipient, be advised you have received this communication in error and that any use, dissemination, forwarding, printing or copying is strictly prohibited. Please notify the sender immediately and destroy all copies of this communication and any attachments.



Item 8

Records / Customer Service Cases

#251494 - Funding denial due to Red Light status

Related Actions

Case Details

Topic Appeals - Other

Status Closed

Priority Medium

Inquiry Type Web

Form Type FCC Form 471

Form Number 181017239

Created By Rick Del Valle

Created On 10/12/2018 12:40 PM EDT

Organization YUBA CITY UNIF SCHOOL DISTRICT

*∨***Case Description**

Description Yuba City USD's funding was denied for 2018 due to a Red Light Status, and I issued an appeal once they paid the overdue amount. The payment was made to pay.gov, based on information he client received from USAC, instead of using the online payment system as noted on the USAC website, and so it was not credited correctly at the time the appeal was denied. Now, according to USAC Collections (Vaishakhi Shah), the payment has been credited correctly (email says: We have confirmed with our Accounting department that Treasury has forwarded an amount relating to the DCIA balance to USAC and the same has been recorded. If you have further questions, please let us know. Thank you. USAC Collections).

> Now that the payment has been recorded correctly, do I have to issue another appeal to get their 2018 funding approved, or will USAC correct the funding denial automatically and approve their funding for 2018? Please advise as soon as possible, so that I know what to do going forward. Thanks, Rick

Case Artifacts

Documents

Attachments

Name

Uploaded By

Upload Date

Attachment

Attachment Type

No items available

No items available

~Case Thread

User

Note

Date

USAC

Rick,

10/26/2018 6:15 PM EDT

Your case has been escalated to Customer Service Management at USAC. You will need to file another appeal with USAC to get your funding approved, the only way a Funding Decision can be overturned is through the Appeals process.

USAC must receive a complete appeal within 60 days of the issuance of the decision by USAC; e.g., a FCDL must be appealed within 60 days of the date of the FCDL. To allow sufficient time for review, USAC encourages impacted parties to submit appeals as soon as possible following USAC's decision. Failure to provide all required documentation within 60 days of USAC's decision will result in dismissal of the appeal. See 47 C.F.R. Section 54.719-54.725 for the FCC's rules on filing an appeal.

There are three paths to beginning an appeal in EPC:

- 1. You can reach it from the Landing Page. Click Appeal in the list of options at the top right, or
- 2. You can reach it from the top-right dropdown menu on the Entity Summary Page. Click Create Appeal, or
- 3. You can reach it from the Related Actions section of the Entity Summary Page. Click Create Appeal.

The remaining steps are as follows:

- 1. On the first page, enter a Nickname for your appeal and choose the appropriate Funding Year.
- 2. Select the appropriate options under What type of decision you would like to appeal?, "Appeal Type", and "Appeal Category".
- 3. Enter the name of the Main Contact Person. Click Continue.
- 4. On the next page, under Choose Search Method, choose Search by FRN or Search by Post-Commitment Request.
- a. If you chose "earch by FRN, use the filters to find the FRN(s) for which you would like to submit an appeal.
- i. Place a checkmark next to the FRNs and click Add (#) FRNs.
- ii. To remove an FRN, place a checkmark next to it and select Remove (#) FRNs.
- iii. After all appropriate FRNs are listed under Selected FRNs, click Continue.
- b. If you chose Search by Post-Commitment Request, use the filters to find the postcommitment request for which you would like to submit an appeal.
- i. The system will automatically select all of the FRNs associated with the selected post-commitment request. If any FRNs should be excluded, check the box(es) next to the FRN(s) under the section FRNs associated with Post-Commitment Request and click Remove (#) FRNs.
- ii. Once only the correct FRNs are listed under FRNs associated with Post-Commitment Request click Continue.
- 5. On the next page, you may enter up to 2000 characters in the Narrative field to describe your appeal.
- 6. Attach any supporting documentation using the Upload Document section.
- 7. Click Submit and confirm by clicking Yes in the pop-up.

Additional information about appeals appears on the following page on the Schools and Libraries website: http://www.usac.org/sl/about/programintegrity/appeals.aspx

Thank you for contacting USAC Client Service Bureau regarding Appeal.

10/25/2018 6:45 PM EDT

We have escalated your case to USAC customer service management for a response.

If you have additional questions please contact us at (888)-203-8100.

User	Note	Date
	Thank you,	
	Annisha J.	
	Universal Service Administrative Company	
	(USAC)	
**	Client Service Bureau	
	(888) 203-8100	

Case Contact

Case Contact Rick Del Valle

I tem 8

Records / Appeals

YCUSD Red Light Status - #128363

Summar

Associated FRNs

News

Related Actions

In-Review

Outreach

Wave Ready

Committed

~Appeal Information

View Status (-)

Status USAC issued a revised funding

decision on 08/07/2019. Check your

Newsfeed for the decision.

(BEN: 144687)

Created By Rick Del Valle

Created On 10/29/2018 12:30 PM EDT

Submitting Organization YUBA CITY UNIF SCHOOL DISTRICT

Funding Year 2018

Main Contact

Name Rick Del Valle

Phone Number 510-457-5436

Email rick.delvalle@yahoo.com

→ Narrative

Yuba City was denied funding for their 2018 FRN due to a Red Light Status that was imposed in March 2018. The payment, by Yuba City USD, was made to pay.gov, based on information the client received from USAC, instead of using the online payment system as noted on the USAC website, and so it was not credited correctly at the time the first appeal was denied. Now, according to USAC Collections (Vaishakhi Shah), the payment has been credited correctly (email says: We have confirmed with our Accounting department that Treasury has forwarded an amount relating to the DCIA balance to USAC and the same has been recorded. If you have further questions, please let us know. Thank you. USAC Collections).

So, we are now asking that the previously denied funding for 2018 be approved, and that payouts to the vendors for 2017 funding also be approved.

Thank you.

Appeal Details

Decision appealed by applicant Funding Commitment Decision Letter

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

View Supporting Documentation (+)



Revised Funding Commitment Decision Letter

ten 8

Funding Year 2018

Contact Information:

Rick Del Valle YUBA CITY UNIF SCHOOL DISTRICT 750 N PALORA AVE YUBA CITY, CA 95991 rick.delvalle@yahoo.com

BEN: 144687

Post Commitment Wave: 35

Totals

Original Commitment Amount	\$0.00
Revised Commitment Amount	\$0.00

What is in this letter?

Thank you for submitting your post-commitment request for Funding Year 2018 Schools and Libraries Program (E-rate) funding. Attached to this letter, you will find the revised funding statuses and/or post commitment changes to the original Funding Commitment Decision Letter (FCDL) you received. Below are the changes that were made:

Appeals

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. File the FCC Form 486, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form, for any FRNs included in this RFCDL, if you have not already done so. Please review the CIPA requirements and file the form(s).



BEN: 144687

Post Commitment Wave: 35

- If USAC approved funding on an FRN in your original FCDL, the deadline to submit the FCC Form 486 is 120 days from the date of the original FCDL or from the service start date (whichever is later).
- o If a new FRN was created for this RFCDL or funding was not approved on an FRN in your original FCDL but is approved in this RFCDL, the deadline to submit the FCC Form 486 is 120 days from the date of this RFCDL or from the service start date (whichever is later).
- Invoice USAC, if you or your service provider have not already done so. Work with your service
 provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC
 after paying your bills in full.
 - If you (the applicant) are invoicing USAC: You must pay your service provider(s) the
 full cost for the services you receive and file the <u>FCC Form 472</u>, the Billed Entity Applicant
 Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.
 - If your service provider(s) is invoicing USAC: The service provider(s) must provide services, bill the applicant for the non-discounted share, and file the FCC Form 474, the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs.
 Every funding year, service providers must file an FCC Form 473, the Service Provider Annual Certification Form, to be able to submit invoices and to receive disbursements.
 - To receive an invoice deadline extension, the applicant or service provider must request an
 extension on or before the last date to invoice. If you anticipate, for any reason, that invoices
 cannot be filed on time, USAC will grant a one-time, 120-day invoice deadline extension if
 timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter **within 60 calendar days** of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- To submit your appeal to USAC, visit the Appeals section in the <u>E-rate Productivity Center (EPC)</u> and provide the required information. USAC will reply to your appeal submissions to confirm receipt. Visit USAC's <u>website</u> for additional information on submitting an appeal to USAC, including step-by-step instructions.
- To request a waiver of the FCC's rules or appeal USAC's appeal decision, please submit
 it to the FCC in proceeding number CC Docket No. 02-6 using the <u>Electronic Comment Filing</u>
 <u>System</u> (ECFS). Include your contact information, a statement that your filing is a waiver request,



BEN: 144687

Post Commitment Wave: 35

identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.

Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.

August 7, 2019

Revised



BEN: 144687

Post Commitment Wave: 35

Revised Funding Commitment Decision Overview

Funding Year 2018

Funding Request Number (FRN)	Service Provider Name	Request Type	Revised Committed	Review Status
1899028980	Pacific Bell Telephone Company	Appeals	\$0.00	Denied

August 7, 2019

Revised



BEN: 144687

Post Commitment Wave: 35

Post Commitment Request Number:	Post Commitment Request Type:	Post Commitment Decision:
128363	Appeals	Denied

FRN: 1899028980	Service Type: Data Transmission and/or Internet Access	Original Status: Denied	Revised Status:
FCC Form 471: 18	1017239		

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$270,546.00	Total Eligible One Time Charges	\$0.00
Total Pre-	Discount Charges	\$270,546.00	
	Discount Rate	80.00%	
Revised Con	mmitted Amount	\$0.00	ewa.

Dates	
Service Start Date	7/1/2018
Contract Expiration Date	6/30/2019
Contract Award Date	3/14/2014
Service Delivery Deadline	
Expiration Date (All Extensions)	

Service Provider and Cor	tract Information
Service Provider	Pacific Bell Telephone Company
SPIN (498ID)	143002665
Contract Number	201403127216UA
Account Number	
Establishing FCC Form 470	441110001146600

Consultant Information		
Consultant Name	Rick Del Valle	
Consultant's Employer	RDV Consulting Services	
CRN	16062353	

Revised Funding Commitment Decision Comments:

Post Commitment Rationale:

Our records show that your appeal was filed more than 60 days after the date your decision letter was issued. Your appeal was filed on 10/29/2018. The FCDL was issued on 8/3/2018. Federal Communications Commission (FCC) rules require appeals to be filed within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.



Records / Customer Service Cases

#275374 - Red Light Status cleared

REOPEN CASE

Summary

Related Actions

∨Case Details

Topic Appeals - Status Inquiry

Status Closed

Priority High

Inquiry Type Web

Form Type FCC Form 471

Form Number 181017239

Created By Rick Del Valle

Created On 5/21/2019 12:19 PM EDT

Organization YUBA CITY UNIF SCHOOL DISTRICT

~Case Description

Description We filed an appeal back in October 2018 of the denial of funding for 2018. It was based on a Red Light Status, which has been cleared for over 8 months now, and USAC still has done nothing with this appeal. We will be filing an appeal and complaint with the FCC over a lack of action on the appeal.

> We have also received COMAD inquiries on 2017 over budget issues for Category Two services for some sites. We have agreed that those sites were over budgeted, but the process for getting that resolved has been cumbersome, with 4 different Reviewers contacting us about the same FRNs, just different sites. Please get those issues resolved so Yuba City USD can pay what is owed. Since no bills have been presented to us on these sites, we should not be in Red Light Status for this issue, as we are not late or negligent in getting those monies returned to USAC.

Case Artifacts

Documents Attachments

Name

Uploaded By

Upload Date

Attachment

Attachment Type

No items available

No items available

Case Thread

User

Note

Date

Rick.

Our apologies in the delays you experienced. Appeal 121154 would need to be appealed to the FCC due to the Commission's rules. We would recommend including Appeal 128363's information to show it was submitted within the 60 days of Appeal 121154's decision, but to USAC.

USAC

If you have any additional questions, please contact the Client Service Bureau (CSB) at 1-888-203-8100 or add your question within the EPC customer service case.

Thank you,

Universal Service Administrative Company

(USAC)

Client Service Bureau (888) 203-8100

Rick Del Valle

We will be filing an FCC appeal and complaint. It 8/28/2019 12:00 PM EDT took over 10 months to get a response to my case, and nothing happened. The RFCDL denied an appeal, saying it was beyond 60 days when

8/30/2019 2:35 PM EDT

1000			
11	-	^	

Date

in fact I issued an appeal within the 60 days, but that appeal was denied, I then appealed that denial within 60 days, but USAC looked at it as an appeal of the original RFCDL, which it was not. Seems USAC is in the business of not wanting to fund clients instead of working with clients to get funded. The original RED Light status was fixed, before I sent my first appeal, and yet USAC still wanted to deny the funding for 2018. Also in the last 10 months, we have had more than 4 Reviewers working on the same FRNs and no one sent complete information with any of the Inquiries. We finally received a COMAD for one site, and a Reduction in Funding for the other two sites, at least 8 months after we had advised the reviewers to do that and had agreed to the overages. What a waste of time and resources on both sides.

Hello Rick,

Thank you for contacting USAC regarding the status of your appeal.

I would like to begin by apologizing for the length of time this case has been open without a response and for any inconvenience this may have cause.

Your appeal shows completed and RFCDL was sent.

If you have any questions, please contact the Client Service Bureau (CSB) at 1-888-203-8100 or add your question within the EPC customer service case.

Thank you, Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100

Thank you for contacting USAC Client Service Bureau regarding appeal status.

Your case has been directed to the USAC Customer Service Internal Processing Department for a response.

If you have additional questions, please contact 5/22/2019 9:30 AM EDT us at (888)-203-8100.

8/28/2019 11:07 AM EDT

Thank you Jasmine A. Universal Service Administrative Company (USAC) Client Service Bureau

USAC

USAC

Case Contact

Case Contact Rick Del Valle